

Your monitored estate
at your fingertips



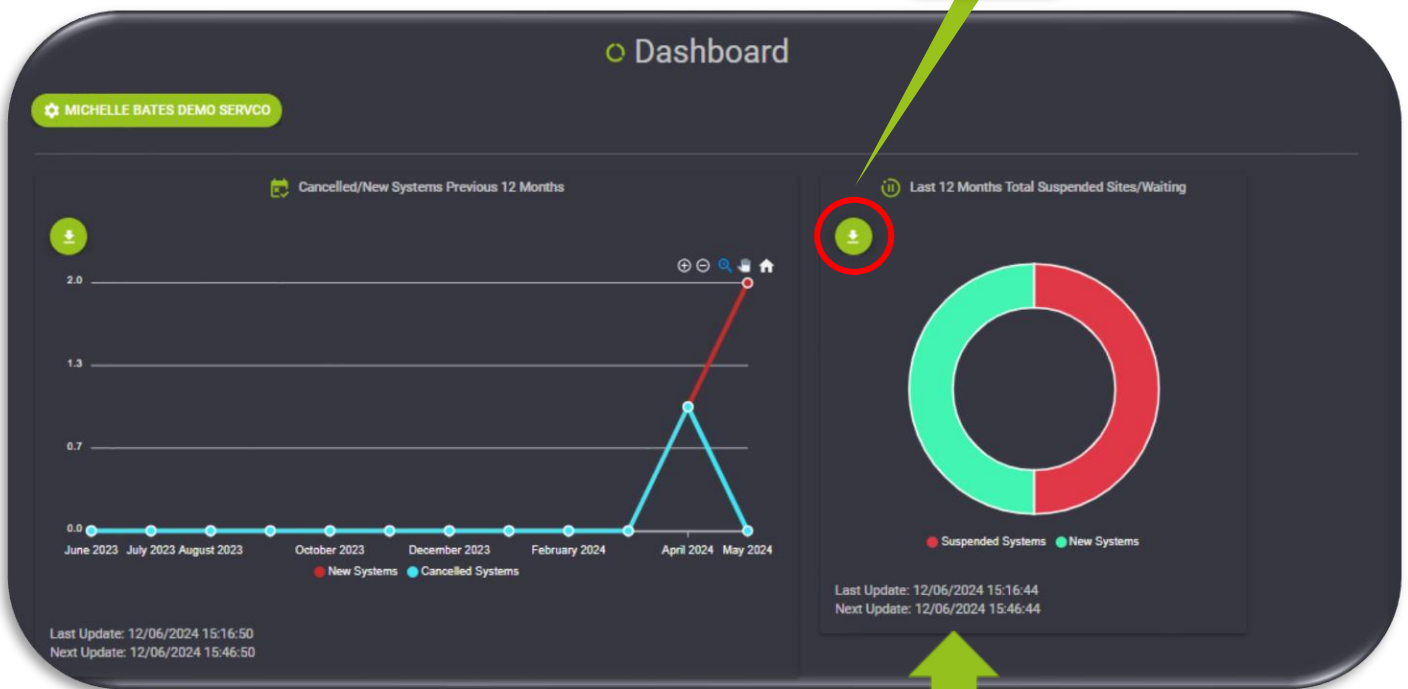
Dashboard

The Touch Dashboard will give you data on, and an overview of, the live, cancelled and waiting connection sites in your estate.



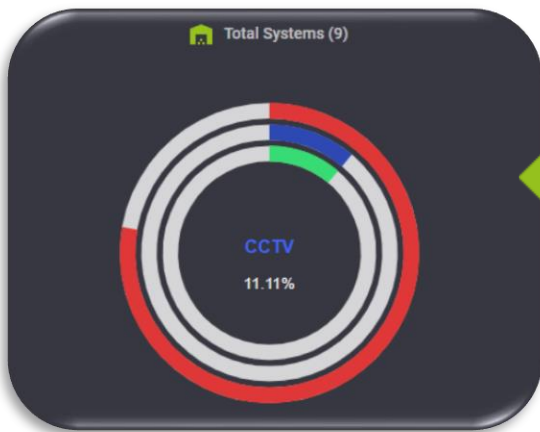
To locate the dashboard, go to the menu bar to the left and select "Dashboard".

Any data with an arrow to the left of the chart can be downloaded into excel.



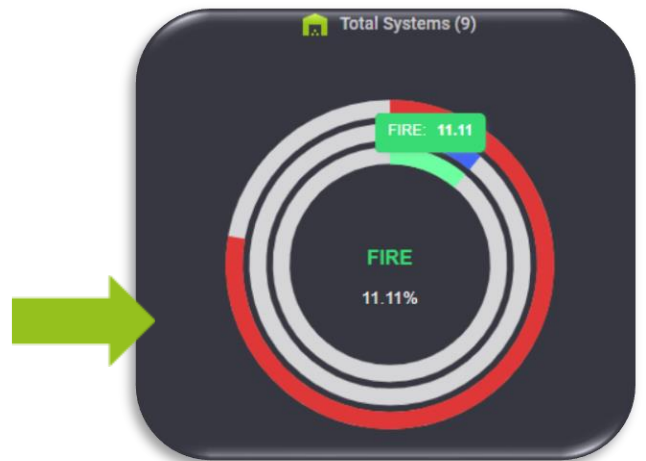
All the graphs will show the last time the information was updated and date and the next expected update.

Using the dashboard.



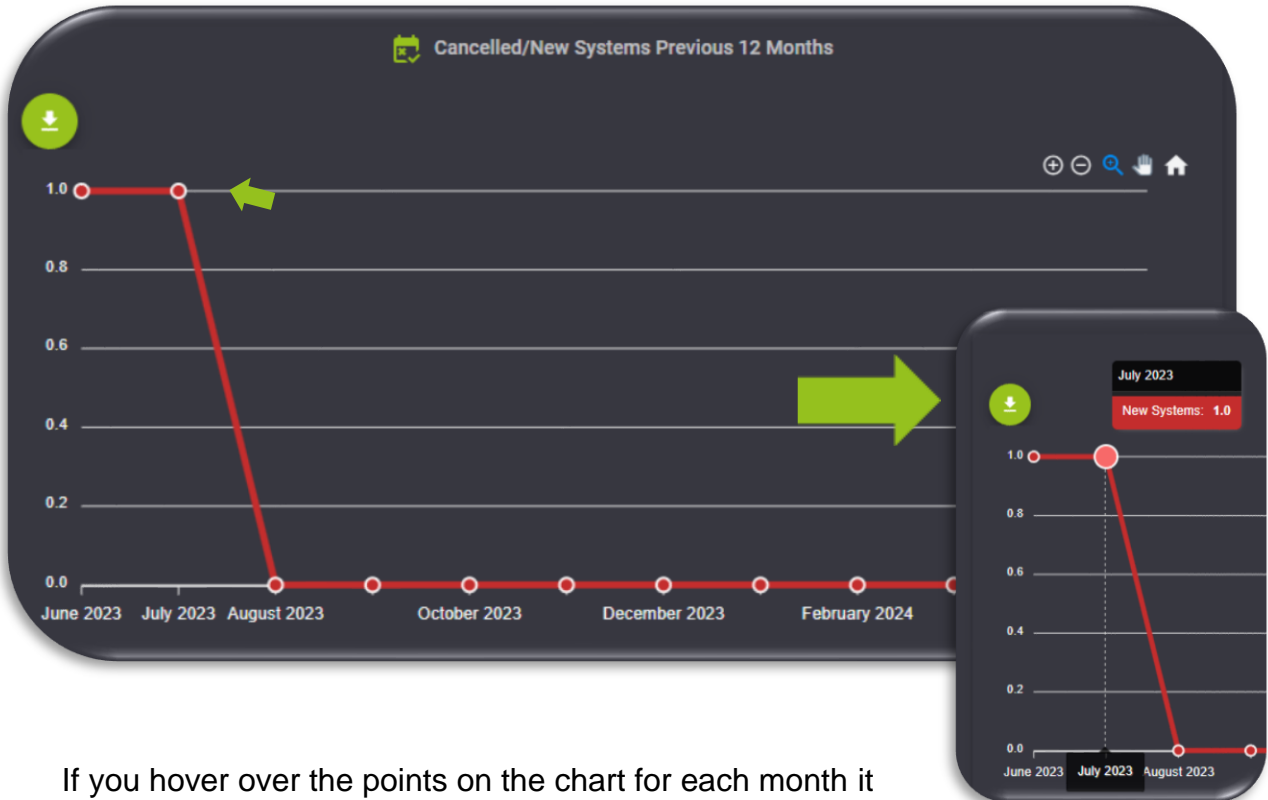
Total systems are broken down into CCTV, Fire, and Intruder.

Hover over or click in the chart for more information.



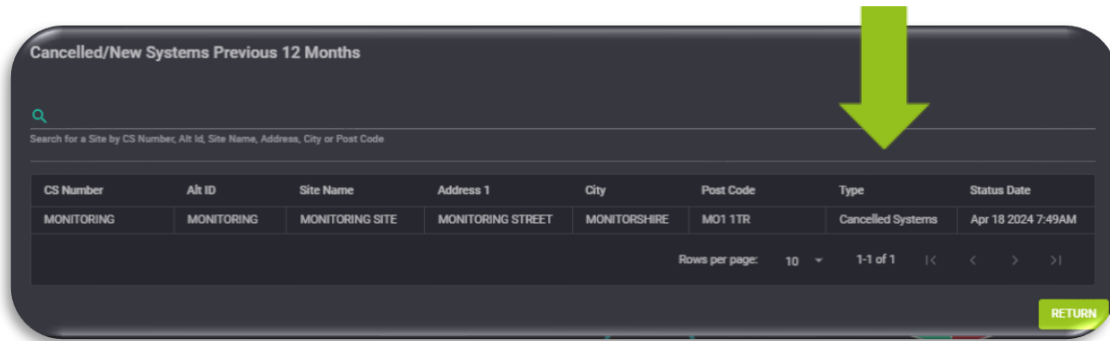
Cancelled/New systems.

This chart shows cancelled sites and new connections.



If you hover over the points on the chart for each month it will give you a brief overview of the number of systems cancelled or connected.

Clicking the points on the chart will present a breakdown of sites that have been cancelled or connected along with the site information and status date.



Cancelled/New Systems Previous 12 Months

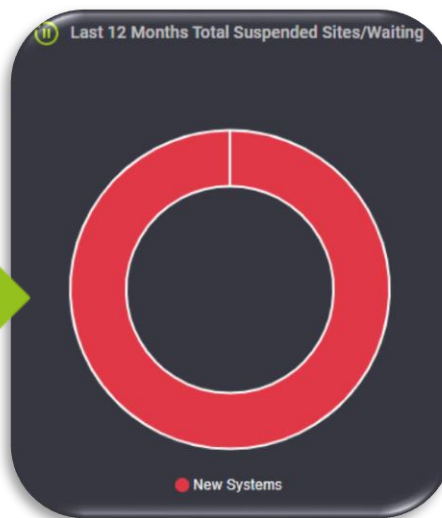
Search for a Site by CS Number, Alt Id, Site Name, Address, City or Post Code

CS Number	Alt ID	Site Name	Address 1	City	Post Code	Type	Status Date
MONITORING	MONITORING	MONITORING SITE	MONITORING STREET	MONITORSHIRE	MO1 1TR	Cancelled Systems	Apr 18 2024 7:49AM

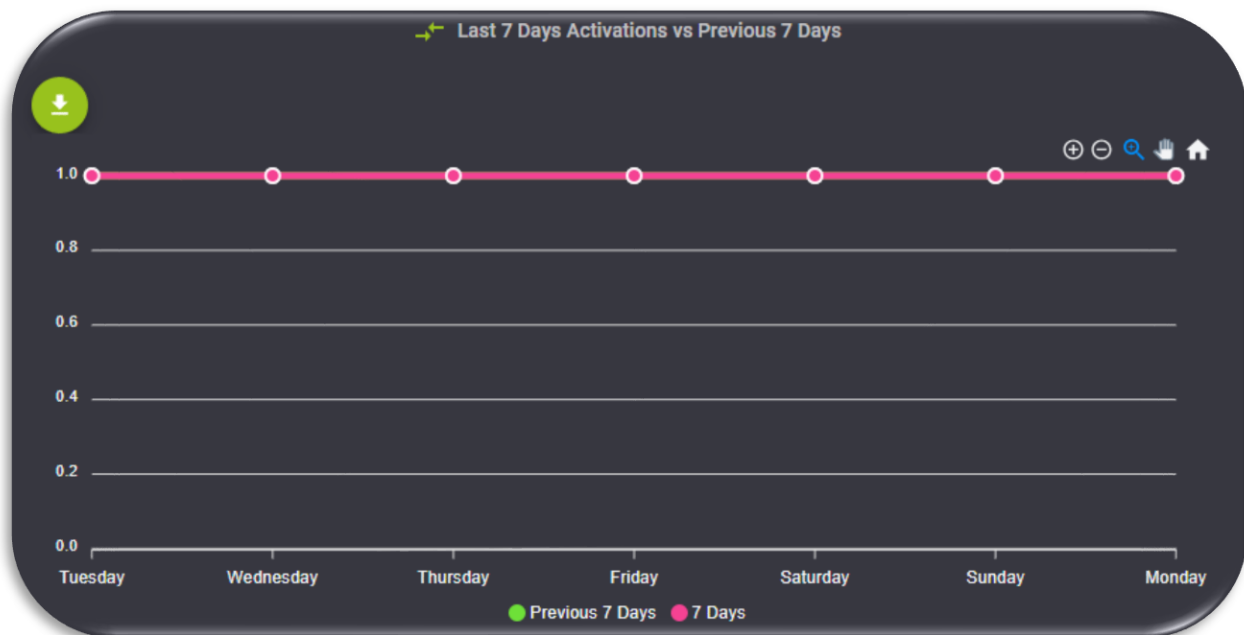
Rows per page: 10 1-1 of 1

RETURN

This chart shows any sites suspended or waiting connection for the last 12 months.



Activation information

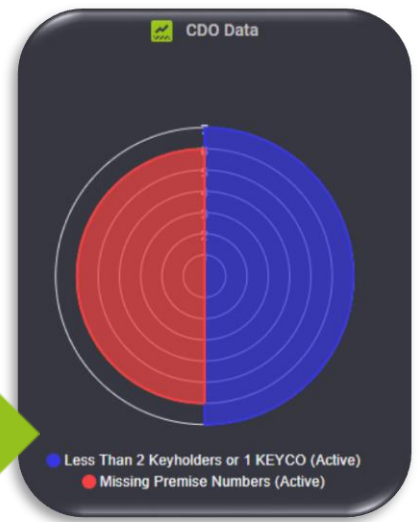


This chart contains the last 7 days of activation data compared to the previous 7 days.



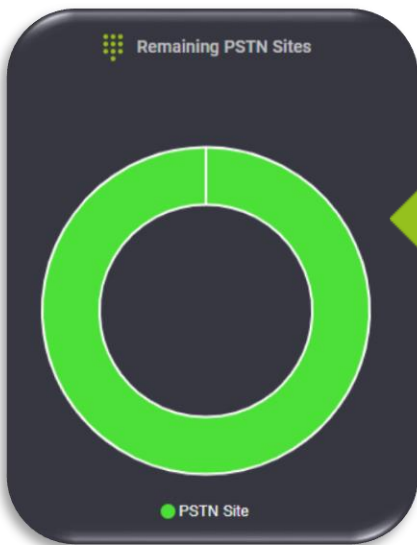
Line Failures

This chart will display any site in line failure.



CDO Data

This chart will display any missing data for each system.



Remaining PSTN Sites

This chart will display any sites that are still using a PSTN line.



Open and Closed sites

This chart will show all armed and disarmed sites.

URN Data

This chart will display any sites that are set up to be policed, but do not have a URN or any sites where the URN is withdrawn.

N.B. Any sites that will not be acquiring a URN need to be referred to admin to amend the event codes to display as such.



Restore Failures

This chart will display any sites that have restores outstanding. Click on the chart for specific site information.

