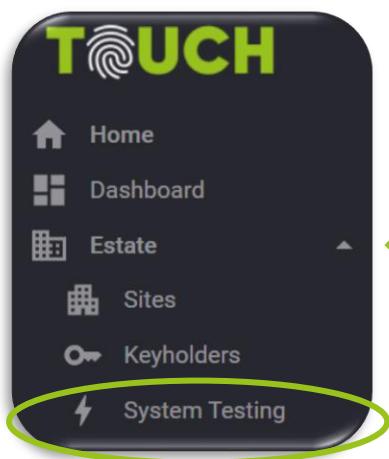


Your monitored estate  
at your fingertips

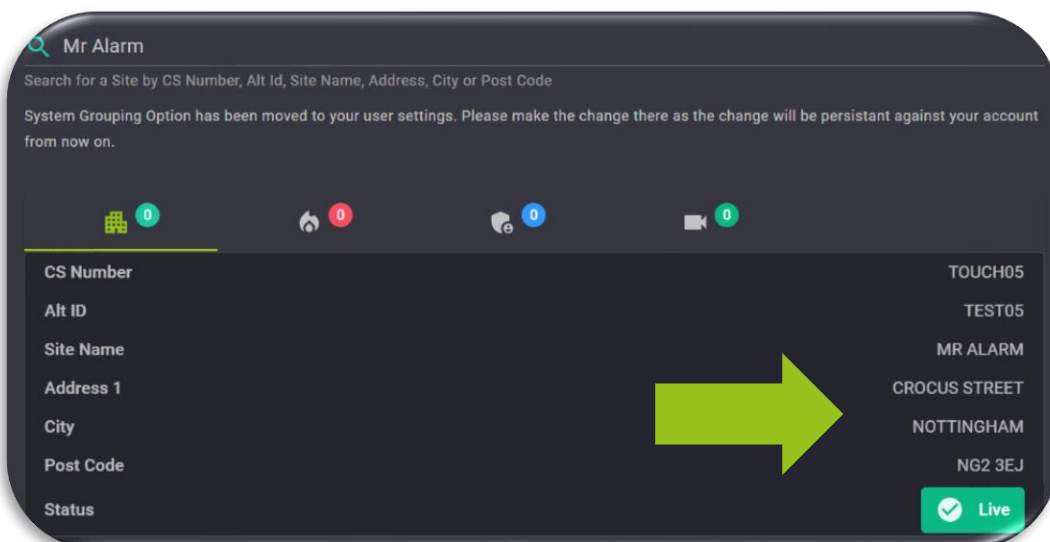
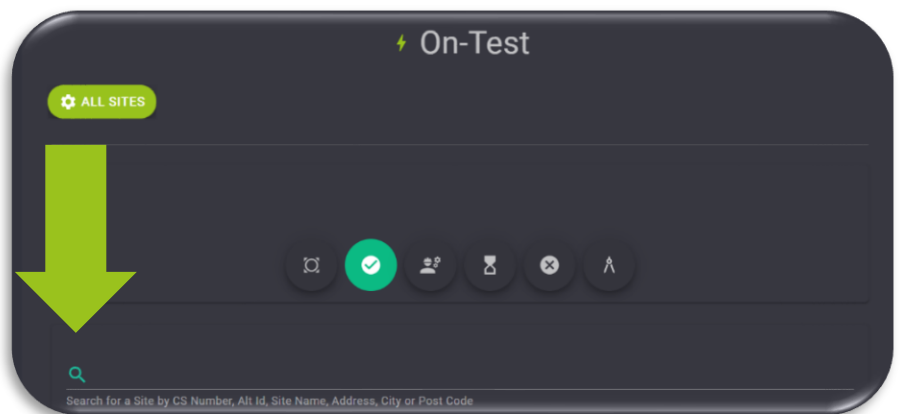


## Testing



Once logged into Touch, select "System Testing" through "Estate". This will give you a list of your sites or the option to search for a site using the CS number, Alt ID, Site name or Postcode

Use the search box to find the relevant site. Once the site has been located, it will appear below the search box.



Click on the desired site you wish to place on test.

If the system is a linked system, you will be presented with this box. If all linked systems need to go on test, select "Yes" to proceed.

### All Systems Option



You appear to have more than one associated system to this site. Would you like to place all systems on test?

YES

NO

Once you have located the site, you will be presented with the test screen.

SMC CUSTODIAN  
CS Number: TOUCH01  
Description:

Test Categories: Please Select a Category

Zone Selection:  Select All  Select Specific

- 1 - FIRE ALARM (REPORT ONLY)
- 3 - INTRUDER (NP)
- 6 - AC MAINS FAILURE
- 7 - INTRUDER (CONFIRMED) AN (NP)
- O/C - LOG ONLY CLOSE

PLACE ON TEST

Select a test category from the drop-down menu.

This will determine the length of the system test.

Test Categories

Please Select a Category: TOUCH 4 HOUR

Start Date: 13:00

End Date: 17:00

Then either "Select All" zones or "Select Specific" zones if you do not want the entirety of the zones on test.

Test Categories

Please Select a Category:

- TOUCH 1 HOUR
- TOUCH 2 HOUR
- TOUCH 3 HOUR
- TOUCH 4 HOUR
- TOUCH 8 HOUR
- TOUCH 24 HOUR

Zone Selection

Select All  Select Specific

- 1 - FIRE ALARM (REPORT ONLY)
- 3 - INTRUDER (NP)
- 6 - AC MAINS FAILURE
- 7 - INTRUDER (CONFIRMED) AN (NP)
- O/C - LOG ONLY CLOSE

If you only wish for specific zones to be placed on test, select which zones you wish to go on test using the tick boxes to the left of the zone.

☰ Zone Selection

Select All  Select Specific


1 - FIRE ALARM (REPORT ONLY)

3 - INTRUDER (NP)

6 - AC MAINS FAILURE

7 - INTRUDER (CONFIRMED) AN (NP)

O/C - LOG ONLY CLOSE




Once the required zones are ticked, press "Place on-test".




The system is now on test. **Always ensure you leave at least 60 seconds before sending any test signals.**

**System Test**

✓ System has been successfully placed On-Test. Please press Return to view the current Test with automatic live updates. It is also advised that you wait for at least one minute before sending activations.



To extend or clear the test, or to view the test results, locate the site again through the search box in "System testing", or scroll to the bottom of the system testing page where you will be presented with all sites that are currently on test.

 **Current Systems On-Test**

CS Number	Alt ID	Site Name	Address	City	Post Code
TOUCH05	TEST05	MR ALARM	CROCUS STREET	NOTTINGHAM	NG2 3EJ



To extend the test, select "Extend Test". You can then select how long you wish to extend the test for and then press "Extend Test".

**Test Time Details**

Test Start Date: 21/06/2024 12:35:00  
Test End Date: 21/06/2024 14:35:00  
Test Category: TOUCH 2 HOUR  
Test Sequence: 1  
Placed By: Lauren Derbyshire

**Extend Test**

**End Test**

**Extend System Test**

Please Choose how long you would like to extend the test for:

- 30 Minutes
- 60 Minutes
- 90 Minutes
- 120 Minutes
- 150 Minutes
- 180 Minutes

**EXTEND TEST** **RETURN**

**Extend System Test**

✓ System Test has been Successfully extended by 120 minutes

**RETURN**

**Test Time Details**

Test Start Date: 21/06/2024 12:35:00  
Test End Date: 21/06/2024 14:35:00  
Test Category: TOUCH 2 HOUR  
Test Sequence: 1  
Placed By: Lauren Derbyshire

**Extend Test**

**End Test**

To end the test, select "End Test". If zones are outstanding, you will be presented with a warning. Select "Cancel" to continue with the test, or "Clear Test" to clear the test and leave the zones outstanding.

**End System Test**

Warning! The following zones have not restored:  
16 - PSTN PATH FAIL

**CLEAR TEST (ACKNOWLEDGE)** **CANCEL**

**End System Test**

✓ System has been successfully taken off Test.

**RETURN**

You will receive confirmation when the system has been taken off test.